Jewish Family Services of Delaware’s mission is to strengthen individuals, families and the community by providing counseling and support services, based on Jewish values.
Dear Friends,

As we complete our 117th year of service, we reflect upon the fundamental Jewish value that we are each responsible for one another. Families of all backgrounds who are challenged by meeting basic human needs, life transitions, and mental health issues, seek guidance and support from JFS. While most of our clients are not Jewish, all of them learn what it means to be Jewish: from the beauty of our traditions and the strength of our commandments, to our commitment to tikkun olam, building a better world.

Our proudest moments during 2014 included enhancing our Youth Advocacy Program supporting highly vulnerable teens and their families; augmenting our Outpatient Behavioral Health program with drug and alcohol counseling services; increasing opportunities for volunteerism through the Brandywine Village Network and Mitzvah program for youth; endeavoring to secure the Agency’s future through Create a Jewish Legacy; and planning a strategic initiative for expansion into eastern Sussex County.

But our greatest achievements can be summarized through one word – impact. From victims of domestic violence to those struggling with addiction, from individuals confronting depression and anxiety to those dealing with schizophrenia, from youth caught in the deleterious cycle of poverty and crime to older adults confronting increasing limitations – JFS’s exceptional programmatic outcomes and delivery helped strengthen their wellbeing and improved their lives.

Our success is the result of our leadership’s courage to start new programs and grow; the collaboration amongst our Board of Directors and the professional staff; our partnerships with Jewish Federation of Delaware, United Way of Delaware, government agencies, and private and corporate foundations; the generosity of our donors and the commitment of our volunteers – all of which build on our foundation of tzedakah (justice), compassion, and loving kindness.

Thank you to all of our stakeholders for sharing their wisdom and resources to support the dreams of JFS.

Valerie Middlebrooks, President

Dory Zatuchni, CEO

A MESSAGE FROM JFS LEADERSHIP
OUR IMPACT

In 2014, we served 3,216 members of our community.

FAMILIES ARE STRONGER

12,992 counseling sessions were provided.

1,560 people reported an improved quality of life.

92% of clients better manage their mental health.

SENIORS ARE SAFER AND MORE SECURE

234 seniors continued living independently in their homes.

98% became more engaged in the community and now feel less isolated.

126 people volunteered 2,245 hours to help seniors maintain their homes.

YOUTH ARE BUILDING THEIR FUTURES

287 at risk youth built healthy relationships and connected to social support systems.

86% decreased their likelihood of recidivating.

75% developed new technological and workplace skills.
With clinical intervention, Jenn learned to confront peer pressure in a productive manner and now feels more confident about herself.

*Indicates name changed to protect privacy.

"You’re the first therapist she’s trusted."

Jenn* surprised her mother when she said she liked coming to therapy. She felt like she could say anything without being judged.

With clinical intervention, Jenn learned to confront peer pressure in a productive manner and now feels more confident about herself.

Client Snapshot:

![Client Snapshot Diagram]

Other Diagnoses include Schizophrenia, Eating Disorders, OCD, and Personality Disorders.

*Indicates name changed to protect privacy.
SERVICES PROVIDED:

Brandywine Village Network:
- Delaware’s first village network
- Assists older adults so they can age at home
- Mobilizes community volunteers to help members with housework, transportation, technology and more
- Provides regular health, wellness, and social programs

B’nai B’rith Senior Housing:
- Subsidized housing for older or physically disabled adults
- JFS’s Senior Resident Manager helps residents apply for benefits and stay active

Delaware Aging Network:
- Consortium of 31 agencies that coordinate services in the areas of transportation, health care, and housing
- JFS is the lead agency in New Castle County

Restoring peace of mind...

Joan* is 92 and lives by herself; her son lives across the country. She no longer drives and lately, she finds that the vacuum cleaner is too heavy for her to use.

“Because of BVN, I am still living in my own home. I don’t know what I would do without it.”

Since joining the Village, volunteers drive Joan to all of her doctor appointments, help her with grocery shopping and errands and sometimes even vacuum. And, just as important, they offer Joan caring friendship. BVN gives Joan, and her son, peace of mind.
Youth Advocacy:
provides:
- One-on-one guidance
- Assistance with re-entry
- Help in making good decisions for the future

Turning lives around...

Two years ago Kevin* was incarcerated in a facility for male youth. When he started working with JFS’s Youth Advocates, he began to turn his life around.

“He is a responsible young adult thanks to the work he did with JFS.”

In the past two years, Kevin has achieved his GED, obtained a welding certificate, secured a job, and completed his first year at Del Tech. Kevin’s father is now proud of his son and grateful to JFS for being there when he needed it most.

JFS threads together workforce training and prevention programs through technology and education to help each young person work towards a positive and productive future.
All families face periods of challenges and crisis.

Improves STABILITY

- **98 families were empowered** to navigate the often complex seas of the state system independently.
- **82% of families met goals** to improve their stability.

Navigates TRANSITIONS

- **61 New American families** from more than 13 countries-of-origin were connected to work force training or jobs.
- **66 separated and divorcing parents** turned to JFS’s Healing Hearts program to understand the impact of divorce on their children and themselves.

Expands ACCESS

- **109 homeless women** residing in a Wilmington shelter received vital counseling and support.
- **40% of our interventions** are provided in home, school, and community based settings.
Volunteers with the Brandywine Village Network create a community of support for older adults in northeastern New Castle County. Their tasks may seem simple - sewing a button on a coat, picking up groceries, weeding a garden, or driving to a doctor appointment - but their impact is profound.

“I think technology is really important to communicating with other people, and that’s why I especially wanted to help senior citizens with technology.”

An admitted tech enthusiast, Hyungjun (Corey) Hahn began volunteering with BVN in December 2013. On Thursdays and Saturdays, he leads one-on-one Q&A’s and teaches seniors how to email, use Facebook, do research on Google, and solve other problems.

In 2014, 126 volunteers met 1,588 requests for assistance from BVN members.

Volunteers drove more than 5,000 miles, ensuring that BVN members reached their doctors, beauty salons, grocery stores, and more.
We thank and recognize our dedicated volunteers. We apologize for any names that were inadvertently omitted from this list.

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<th>Name</th>
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<td>Chyan Adams</td>
<td>Alisa Garnek</td>
<td>Susan Makowskiske</td>
<td>Simon Schatz</td>
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<td>Najee Ali</td>
<td>Allison Gavinski</td>
<td>Jim &amp; Marti Maloney</td>
<td>Max &amp; Barbara</td>
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<td>Riki Applebaum</td>
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<td>Chayla &amp; Ryan Hare</td>
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Using her talent as a writer, Myrle leads a weekly Memoir Writing Workshop for BVN members inspiring them to capture their memories through the written word. By sharing meaningful stories from their pasts, participants in Myrle’s workshops get to know one another and develop deep, supportive relationships.

**Myrle Bowe, Mensch of the Year**
BVN volunteers were honored at our first Volunteer Appreciation Celebration

Sarah Cohen rallied UD Hillel students to prepare frozen meals for JFS clients

The Pernicks made volunteering a family affair at Emmanuel Dining Hall

Past President Ruth Balick & Jerry Heisler led JFS volunteers in a labor of love to serve turkey dinner on Christmas Day at Emmanuel Dining Hall

Countless gifts were donated to make the holiday season brighter for JFS families in need

Family Consultant Vanessa Stansbury helped many of JFS’s adopted families achieve financial goals

Past President Alan Horowitz and his wife Stacy at the JFS Annual Celebration

Boy Scout Troop 70’s food drive filled the JFS Pantry

Past President Ruth Balick & Jerry Heisler led JFS volunteers in a labor of love to serve turkey dinner on Christmas Day at Emmanuel Dining Hall

Countless gifts were donated to make the holiday season brighter for JFS families in need

Our holiday Adopt-A-Family Program was generously supported by 2nd Graders of Congregation Beth Emeth; AIG; Brandywine Pediatrics; Claymont Community Center; Cole Schotz, PA; Delaware Breast Cancer Coalition; Delaware Business Times; McCarter & English; Reed Smith, LLP; Irene & Gary Aber; Regina & Christopher Alonzo; Randy & Meghan Betz; Elaine, Tom & Tim Brath; Michelle Cross; Joy & Lenny Davis; Michelle & Bradford Glazier; Brenda & Arnet Krammes; Becky & Michael Rosen; Sonja Hildebrand & Donna Schwartz; Vanessa Stansbury; and Andrea Vaughan & Mark Stuart.
The 2014 audit was completed by Belfint, Lyons & Shuman, P.A., Certified Public Accountants. Comprehensive audit information is available at www.jfsdelaware.org.
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Chichester DuPont
Concerned Physicians Fund of Delaware
Delaware Community Foundation
Kimmel-Spiller Charitable Foundation
Laffey-McHugh Foundation
Milton & Hattie Kutz Foundation
New Castle County Council
Pollyanna Foundation
Robert and Joan Appleby Foundation
Royal Farms (Two Farms)
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ALLOCATIONS
Jewish Federation of Delaware
United Way of Delaware

LOCAL CONTRACTS
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B’nai B’rith Senior Housing
Delaware Aging Network
Delaware Coalition Against Domestic Violence
Delaware Council on Gambling Problems
Ministry of Caring

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  Division of Youth Rehabilitative Services
Department of Health and Social Services
  Division of Medicaid and Medical Assistance
  Division of Public Health
  Division of Services for Aging and Adults with Physical Disabilities
  Division of Social Services
  Refugee Assistance Program
Emergency Food and Shelter Program
Grant in Aid
New Castle County Community Development Block Grant

MATCHING DONOR GIFT AGENCIES
ACE Charitable Foundation, Bristol-Myers Squibb Foundation,
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THANK YOU

We thank and recognize our generous donors who have made contributions to our Annual Friends Campaign, United Way Designations, and Tribute Gifts. We apologize for any names that may have been inadvertently omitted from this list.

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Our deepest thanks to the friends of Steve Stein for the Mezzuzah that graces the front door of our clinical offices.

* Of blessed memory
CREATING A JEWISH LEGACY

This year, JFS renewed our commitment to Create a Jewish Legacy. In partnership with the Jewish Federation of Delaware, the Harold Grinspoon Foundation, and other local Jewish organizations, we endeavor to secure our future so that there will always be a Jewish Family Services to care for this community.

We are each responsible for one another. By making their gift, JFS Legacy Donors enable JFS to respond to changing social and economic demands that challenge our community and ensure that those in need and crisis will be able to turn to JFS for support and guidance – for this generation and for those to come.

TRIBUTE CARDS

In honor and celebration...

Jayson Alonzo, Karen Antell, Julia Crain, Roni Diener & Hank Miller, Justin Horowitz, Jacob Levinson, Kayla Saliman, Jean Spinner

In loving memory...


MITZVAH BASKETS

11 local families demonstrated the value of tzedakah by sponsoring JFS Mitzvah Baskets in honor of their children’s B’nai Mitzvah.

Congregation Beth Emeth:
Joseph Groland, Jacob Jaworski, Alex Ranauto, Max Scheiner, Lucy Stark

Temple Beth El:
Sophia Delano, Evan Miller

Kesher Israel Congregation:
Elena Babbitt, Evan Koss, Eric Mastrangelo

Congregation Beth Shalom:
Jayson Alonzo
IT’S A MITZVAH!

“We wouldn’t have had a Christmas without Jewish Family Services.”

Local businesses, synagogue members, and kind-hearted people rallied together to “adopt” 31 JFS client families in need. One mom added a Star of David to the top of her Christmas tree and said “We’ll put it up every year from here on in.”

“When they delivered the food, they really understood that they are helping other people: people who are bigger than them, but not as lucky as them.”

With donations from the Interfaith Thanksgiving, the JCC’s Early Childhood Center, Grace Church, and Brownie Troop 108 (pictured), JFS delivered Thanksgiving meals to 50 families.

“I’m Jay, and I’m Kay, and we’re here today with a Mitzvah that will blow you away!”

For their combined Mitzvah Project, Kayla Saliman and Jayson Alonzo inspired others to fill a pick-up truck with items for the JFS Pantry. They collected more than 400 pounds of food and raised $1,600 for JFS!
Cyndi joined the JFS staff in 2008. She built FutureNet into the strong workplace skills program for highly vulnerable teens that it is today. The youth, programs, and other staff members flourish under her leadership.
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JFS is proud to be a partner agency of the United Way of Delaware, a beneficiary agency of Jewish Federation of Delaware, and accredited by the Council on Accreditation through September 2018.