Jewish Family Services of Delaware’s mission is to strengthen individuals, families and the community by providing counseling and support services, based on Jewish values.
Dear Friends,

If 2015 can be defined by three words, they would be *transitional* and *thoroughly awesome*. Driven by the desire to better serve individuals and families as a “whole,” we redefined and restructured our core service areas in order to assure coordination among our many programs. This integration of services did not just happen; our stakeholders committed themselves to hours of service helping us move forward with this new dynamic.

Below are but a few of our accomplishments and accolades:

- Employees voted JFS one of The News Journal’s Top Workplaces in Delaware in 2015.
- Maggie Ratnayake, our Director of Older Adult Services, was named one of the *Delaware Business Time’s* 40 Under 40!
- Plans to open our third office and provide services throughout the state of Delaware were realized when we leased our newest office in Lewes, Delaware. Our plans to open another Village serving older adults in eastern Sussex County were realized following many collaborative meetings with the Seaside Jewish Community, Epworth United Methodist Church and CAMP Rehoboth.
- The agency earned licensure from the Division of Substance Abuse and Mental Health as a provider of drug and alcohol counseling.

Our special thanks to all who have worked to further our mission, expand our reach and increase our impact:

- Michael Silverman for leading JFS’s efforts in our first ever golf outing.
- Marci Aerenson and Regina Kerr Alonzo for spearheading the building of our Village Garden which will provide a peaceful environment for older adults, and vegetable and herb gardens to supplement our Bag Hunger Food Pantry.
- Lisa Driban and Rachel Harad for chairing not one but two events to introduce the garden concept to the community and to celebrate its opening eight months later.
- Sarah Driban, for sharing her artistic talents to design and brand all materials for the Village Garden campaign.
- Dan Rosenthal for helping us identify key staff to develop our video production program.
- Berta Borgenicht Kerr for ensuring the agency’s future by making the first actualized gift to JFS through the community’s Create a Jewish Legacy campaign.
- Phyllis and Buddy Aerenson for their unswerving love and support of JFS and the community.

Due to the efforts of our devoted supporters and tireless advocates, JFS is well positioned to increase our capacity to assist those in need to live full and productive lives. It is our honor to have this opportunity to serve our community.

Thank you,

Valerie Middlebrooks, President
Dory Zatuchni, LCSW, Chief Executive Officer
Named one of *The News Journal’s* 2015 Top Workplaces in Delaware — an honor bestowed on Delaware companies based on surveys of staff members. JFS was ranked among small companies and received the Special Award for Job Meaningfulness.

Launched campaign to build the Dory Zatuchni Village Garden outside JFS’s Wilmington office. The Garden Committee unveiled designs to the community in October 2015, launched a fundraising campaign to build and maintain the garden, oversaw its installation, and planned a gala to celebrate its opening. Completed in June 2016, the Village Garden is designed to meet the specific needs of older adults and is open to all ages and abilities.

Began expansion of JFS counseling and support services to Sussex County. Delaware’s southernmost county faces a shortage of mental health services and higher rates of anxiety, depression, and mental health issues among children compared to the rest of the state. JFS’s new office in Lewes, which opened in January 2016, was warmly welcomed by elected officials and local organizations like Seaside Jewish Community, CAMP Rehoboth, and Epworth United Methodist Church.

Youth-led #OtherOptions substance abuse prevention campaign reached thousands of young Delawareans. Eighteen youth and young adults encouraged their peers to pursue healthy activities instead of trying drugs. Their photographs, tagged with the activity they themselves choose over drug use, appeared on the direct mail postcards and in the social media campaign. They wrote and starred in the 30 second PSA that reached 53,000 people at local cinemas and many more online.

Awarded License to Provide Alcohol and Drug Outpatient Treatment from Delaware’s Department of Health and Social Services’ Division of Substance Abuse and Mental Health. Many JFS clients treated for stress, anxiety, depression, and other issues also struggle with substance use. The new license and expertise from our Certified Alcohol and Drug Counselors (CADC) enables JFS to meet the needs of those clients in-house.
Our Dedicated Staff

Executive & Senior Management

- Dory Zatuchni, LCSW  
  Chief Executive Officer
- Brenda Krammes, BS  
  Director, Finance
- Mariann Wolskee, LCSW  
  Director, Outpatient Behavioral Health
- Nicholas Kotchision, LPCMH  
  Coordinator, Quality Assurance
- Maggie Ratnayake, LPCMH  
  Director, Older Adult Services
- Sophie Namugenyi, MSW  
  Director, Youth and Family Support
- Meredith Stuart, BA  
  Marketing/Development Specialist

Administration

- Marsha Atkison  
  Receptionist
- Lisa Barnes  
  Intake Coordinator
- Rosemarie Davis  
  Medical Billing Specialist
- Morgan Germack  
  Medical Billing Specialist
- Jody Grinberg  
  Financial Assistant
- Liz Hinton  
  Intake Specialist
- Patricia Lawson  
  Medical Billing Specialist

Outpatient Behavioral Health

- Kristin Froehlich, LCSW  
  Supervisor, Therapist
- Karen Glunt, LPCMH  
  Supervisor, Therapist
- Joanne Kasseees, LPCMH  
  Supervisor, Therapist
- Marc Weisburg, M.Ed., ICADC  
  Supervisor, Mobile Therapist
- Chantel Bratcher, LPCMH  
  Therapist
- Matthew Horton, MS  
  Mobile Therapist
- Nickisha Lingham, M.Ed.  
  Therapist
- Larita Mason, MA  
  Mobile Therapist
- Christopher Smith, LCSW  
  Therapist
- Pamela Stearn, LCSW, CADC  
  Therapist
- Marcia Winter, LPCMH  
  Therapist

Older Adult Services

- Karen Commeret, MSW  
  Care Manager, Brandywine Village Network
- Maggie Sharpe, BS  
  B’nai B’rith Resident Services Coordinator
- Jones Williams, MPA  
  Coordinator, Émigré Services

Youth and Family Support

- Cyndi Germack, BS  
  Career Coach/ FutureNet
- Latoya Irving, M.Ed.  
  Family Crisis Therapist
- Jignasa Kapadia, MS  
  Family Crisis Therapist
- Wendell Raulston Jr., BA  
  Educator/Videographer
- Stacy Repp, MSCC  
  Family Crisis Therapist
- Ashley Sims-Dixon, MA  
  Educator/Video Producer
- Vanessa Stansbury, BS  
  Family Resource Coordinator
- Alice Stevens, MS  
  Prevention Specialist

“You all work very hard to help me and my family...I love the fact you come to the house and listen to us, see what is really happening.”  
– Mobile Therapy Client
In 2015... 3214 people were served 68% were served in their homes, schools, and communities.

Through our work, we live out these Jewish values:

**TIKKUN OLAM**: Repairing the World  **TZEDEK**: Justice  **KEHILLAH**: Community  **CHESED**: Compassion  **GIMELUT CHASADIM**: Acts of loving kindness  **B’TZELEM ELOHIM**: In G-d’s image / Respecting the inherent dignity of the individual

### DIVERSITY
- 6% Other Identification
- 3% Hispanic or Latino
- 45% White
- 46% Black or African American

### GENERATIONS
- 18% Older Adults
- 44% Children and Teens
- 38% Adults

### CORE PROGRAMS
- 15% Older Adult Services
- 5% Volunteer
- 16% Youth Advocacy
- 21% Family Support
- 43% Behavioral Health

#### stats
- 13,643 counseling sessions helped children, adults, and families better manage their mental health.  
- 287 older adults gained or maintained their independence.  
- 325 people connected to support systems & increased their families’ stability.  
- 59 refugee families obtained workforce training or jobs.  
- 480 young adults learned to build healthy relationships and connections.  
- 565 youth learned substance abuse and dating violence prevention, conflict resolution, and new technological and workplace skills.  
- 128 homeless women residing in a Wilmington shelter received vital counseling and support.

### VOLUNTEER STATS
- 183 Volunteers  
- 3,474 hours of service  
- 2,226 rides given  
- 12,525 miles driven*

*Does not include the miles to/from their homes!
## OUTPATIENT BEHAVIORAL HEALTH

**meeting life’s challenges and managing mental health**

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<tr>
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## SERVICES FOR OLDER ADULTS

**living and aging well in the place that is home**

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## YOUTH & FAMILY SUPPORT

**strengthening skills to build a safe and secure future**

### Youth Advocacy

- Youth Counseling & Case Management
- Media Literacy & Production
- Prevention Education
- FutureNet Workforce Development

### Family Support

- Healing Hearts Seminar for Divorcing Parents
- Promoting Safe and Stable Families
- Family Crisis Therapists at Shortlidge, Marbrook, and Silverlake Elementary Schools
- Support Group for Women in Shelters
- Bag Hunger Food Pantry

### Refugee Services

- Healthcare Access
- Economic Integration
- Family Strengthening
- Citizenship Education and Naturalization Services
I thought that when I could no longer handle things, I would have to move out. I've been in this house for 60 years and it would have decimated me to leave. **JFS’s Brandywine Village Network gives me the security to stay here.**

– Ruth, Brandywine Village Network

It is so important to have an organization that provides a way for immigrants to find their footing. JFS refugee program has helped me to get a job at Royal Farm, enroll and graduate from DELTECH and now I am UD doing pre-med at Christiana Health system.

– Anonymous, Refugee Services

Ms. Sophie is always pushing me to do better: to get a job, to apply to college, to learn about running a daycare. It is great to know that **there is someone who cares about my future** like that.

– Darius, Youth Advocacy

You’ve helped me so much. I wish I would have met you 20 years ago.

– Anonymous, Outpatient Behavioral Health

The most effective part of the program is teaching families the process of handling very difficult situations. When they learn how to take that big situation, break it down into little pieces, and conquer one piece at a time, **they can accomplish a lot.**

– Vanessa Stansbury, Family Resource Coordinator

Promoting Safe and Stable Families
The 2015 audit was completed by Belfint, Lyons & Shuman, P.A., Certified Public Accountants. Comprehensive audit information is available at jfsdelaware.org.
A Heartfelt Thank You

FRIENDS OF JEWISH FAMILY SERVICES

We are pleased to thank and recognize all donors who contributed to JFS between 1/1/15 & 1/1/16, including those who made gifts to the Garden Campaign (*) or designated gifts through the United Way (*). Every effort has been made to ensure that the information in this publication is correct. Please direct errors and omissions to the attention of the Development Department (302) 478-9411 and accept our sincerest apologies. For more information on giving, visit jfsdelaware.org/donate.

Champion
Gifts of $25,000+

- Phyllis & Buddy Aerenson
- Anonymous
- Zelda & Ed Wasserman
- Lisa Dadone-Weiner & Henry Weiner
- Grace Eva & Abraham Wolf
- Sylvia & Ted Zutz

Guardian
Gifts of $5000+

- Leela Rangaswamy
- Michael & Sophie Longwill
- Joe Goldberg & Dory Zatuchni

Pacesetter
Gifts of $2000+

- Berta Borgenicht Kerr
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Gifts of $1000+

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Gifts of $250+

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- Steven & Stacey Colton

Patron
Gifts of $500+

- Anonymous
- Fredrick & Eleanor Alexander
- Donors like you make it possible for us to provide a seamless system of support for everyone in the family – children, teens, adults, and seniors.

- Leslie & Philip Goldstein
- Roberta Golinkoff
- Hon. Thomas P. Gordon
- Bert & Marilyn Green

- Ellen & Alan Levin Family Foundation
- Samantha J. Lukoff & Hank Johns
- Shelly & Martin Mand
- Hon. Donald & Ethel Parsons
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- Annette & Sam Smulyan
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- Bill & Orly Wallach
- Arlene Wilson
- Roberta & Mel Woloshin

*“z”l of blessed memory

- Garden Donor
- United Way Donor

Donors like you make it possible for us to provide a seamless system of support for everyone in the family – children, teens, adults, and seniors.
"This is the best thing for me and for my family. It’s hard, but it works."

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Gifts of $100+

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“Thank you for all the gifts and the greatest thing that I can thank you for is all the joy you’ve brought.”

- Cole Schotz, P.C.
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- Stacey Culter & Fit for Life Studio
- Tony Mazolla & Faulkner Auto
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- Youth Advocacy Services
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- Elaine, Tom, & Tim Brath
- Tony Coppola & Haley Caufield
The JFS Legacy Circle recognize supporters who have established a named fund to support JFS in their lifetime, informed us of their intent to leave a bequest to JFS, and those of blessed memory who have already left such a gift.

Through their gifts, members of the JFS Legacy Circle join our collective effort to provide a safety net of support aligned with our shared Jewish values and to create a more just world for current generations and for those to come.

**Legacy Circle Members**
- Regina Kerr Alonzo
- Bob & Debra Berman
- Lisa and David Driban
- Ivy & Donna Harlev
- Peter & Laurie Hazen
- Stacy & Alan Horowitz
- Ken Kamm
- Robin Karol-Eng
- Berta Borgenicht Kerr
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- Ruth Rosenberg
- N. Norman* and Helen Schutzman
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- Jeff Stape & Caryl Marcus-Stape
- Michael Stape
- Howard & Judith Feinberg* Wilk
- Theodore Zutz
- Anonymous (6)

**Named Funds**
- Barbara and David Blumberg Family Fund
- Barrett Family Fund
- Berta Borgenicht Kerr Restricted Fund
- Dr. Howard and Judith Feinberg Wilk Fund
- Elaine S. Pizer Fund
- Evelyn and Jacob Zatuchni Family Funds
- Grayson Family Fund for Older Adults
- Isador and Ida Schutzman Fund
- Jan and Michael Weiss Fund
- Martin Sloan Fund
- Michelle and Glenn Engelmann Family Fund
- Tanny Family Funds

*z”l of blessed memory

**TRIBUTE CARDS**

**In honor and celebration...**
- Marci Aerenson
- Regina Kerr Alonzo
- Rabbi Beth Cohen
- Leia Hockstein
- Berta Borgenicht Kerr
- Benjamin Kutz
- Jack Levitan
- Olivia Levitan
- Norman Pernick
- Anita & Sam Smulyan
- Libby Zirkow

**In loving memory...**
- David Balick
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- Gloria Turman
- Dorothy Weinstein
### MITZVAH BASKETS

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<td></td>
<td>Scott Weinstein</td>
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### FOUNDATIONS, CORPORATIONS, & GRANTS

| Delaware Community Foundation | New Castle County Council | TD Bank |
| Bank of America Charitable Foundation | Milton & Hattie Kutz Foundation | Pollyanna Foundation |
| Longwood Foundation | Marmot Foundation Marmot | Chrystal Trust |
|                      | Robert and Joan Appleby Foundation |                        |

### GOVERNMENT CONTRACTS

| Department of Services for Children, Youth, and their Families | Department of Health and Social Services | Refugee Assistance Program |
| Division of Prevention and Behavioral Health Services | Division of Medicaid and Medical Assistance | Grant in Aid |
| Division of Youth Rehabilitative Services | Division of Public Health | New Castle County Community Development Block Grant |

### LOCAL SUPPORTERS & SPONSORS

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| Cole Schott, P.C. | Seaside Jewish Community |                        |
| Dynamic Physical Therapy | Silverman, McDonald & Friedman |                        |

### MATCHING GIFTS & EMPLOYEE GIVING

| ACE Charitable Foundation | Foundation | FMC Corporation |
| Agilent Technologies      | BNY Mellon | Macy’s Foundation |
| Bank of America Charitable | Bristol-Myers Squibb Foundation | Prudential Foundation Matching Gifts |
People of every age and from all walks of life generously give their time and talent to support older adults in our Brandywine Village Network. As friendly visitors to seniors in our community. As technology tutors assisting with computers and smart phones. As caring neighbors who help water plants, organize the garage, spruce gardens, rake leaves, and assemble furniture. As kindhearted cooks who prepare meals for our Bag Hunger Food Pantry.

Volunteers drove a total of 12,525 miles, ensuring that BVN members reached their doctors, beauty salons, grocery stores, and more. They “adopted” families in need, gifting countless children with a special holiday and reminding their guardians that there is hope. They collected and sorted food and toiletries. They helped young adults practice interview skills.

When they connect with clients and increase our ability to serve, volunteers make our community a better place to live.

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<th>2015 VOLUNTEER ACTIVITY</th>
<th>Hours</th>
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<tbody>
<tr>
<td>Transportation</td>
<td>1324.75</td>
<td>38%</td>
</tr>
<tr>
<td>Errands/Grocery Shopping</td>
<td>583.25</td>
<td>17%</td>
</tr>
<tr>
<td>Household Assistance</td>
<td>823.5</td>
<td>23%</td>
</tr>
<tr>
<td>Technology</td>
<td>126</td>
<td>4%</td>
</tr>
<tr>
<td>Office Work &amp; Other Projects</td>
<td>616.5</td>
<td>18%</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>3474 hours</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

**VOLUNTEERS**

- Andrew & Cecilia Abraham
- Catherine An
- Rena Applebaum
- Katie Askren
- Aisha Baig
- Barbara Bedwell
- Robert Bergman
- Jen Blackwell
- Sharisse Borst
- Myrle Bowe
- Freida Brako
- Trevor Brandt
- Prince & Steph Burns
- Luis Caceres-Garcia
- Larry Caldwell
- Alexis Carey
- Jamie & Sara Carty

- Bob Caughey
- Myeshia Christopher
- Kassandra Clarke
- Gerard & Chrystal Clodomir
- Debbie Cluley
- Molly Cohen
- Carol Coleman
- Gabe Cotsell
- Linda Curran
- Andy Danner
- Adithya Dattatri
- Al Delaney
- Matthew D’Elia
- Doug DeVoll
- Pete DiBona
- Treiva Dungee

- Bob Dunlap
- Susan, Amanda, & Ben Ebner
- Susan Fox
- Sheila Gardner
- Alisa Garnek
- Claire Gerchman
- Morgan Germack
- Joe Goldberg
- Lynn Goldberg
- Samantha Graver
- Lilian Gray
- Jody Grinberg
- Corey Hahn
- Ryan & Chaya Hare
- Ivy Harlev
- Deneen Hart

- Mark Herzing
- Ed Hickey
- Pete Higgins
- Gene Hitchens
- Patrick Horsky
- Rick & Elspeth Hynes
- Olivia Iffland
- Linda & Jacob Jaworski
- Susan Jonas
- Terri Kaplan
- Jason, Stephanie, Jordan, & Charlotte Kaplan
- Fred Katz
- Martin Kirk
- Bob Krajekian
- Anand Kunkekar
- Bethany Kutz

JFS volunteers turn their values into action.
Volunteering refreshes me. I think that all people should try it.

I volunteer to do the vacuuming for two older ladies who are part of the Village. One uses a walker, so it’s hard for her to vacuum. The other has bad hips, so it’s helpful for her too. They tell me ‘you help me so much. I can’t even tell you how much this helps.’

– Amy, Volunteer

If we want to keep everyone safe, we have to step up and help.

I’ve learned that there aren’t great transportation options around here. If you can’t drive and you don’t have family in the area, it’s really difficult to get anywhere. That’s why the Village is so important. We make sure that members who don’t drive anymore can still get where they need to go.

– Emily, Volunteer

VOLUNTEER GROUPS

- Boy Scout Troop 70
- Camp JCC’s Leaders in Training
- Chemours
- Christiana Care Health System Wilmington Hospital Multicultural Heritage Committee
- City Church
- National Association of Women in Construction, Chapter 96
- University of Delaware APO
- University of Delaware Hillel
We serve clients of all backgrounds regardless of age, race, gender, national origin, religion, ability, sexual orientation or expression.

NEW CASTLE COUNTY:  
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99 Passmore Road • Wilmington, DE 19803  
(302) 478-9411

SUSSEX COUNTY  
20684 John J. Williams Hwy • Lewes, DE 19958  
(302) 827-6040

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