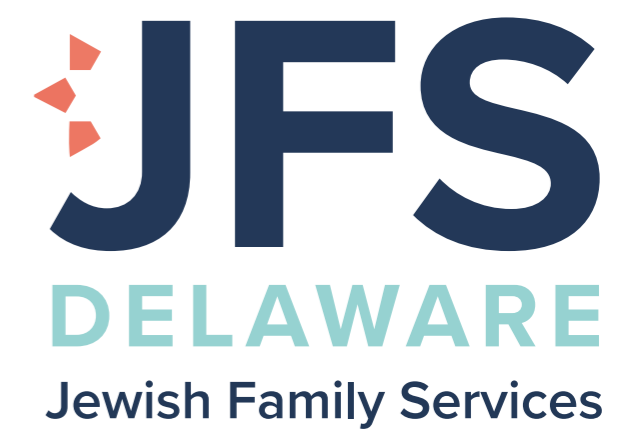


HELPING YOU THRIVE



WWW.JFSDELAWARE.ORG/DONATE

Dear Friends,

As we reflect upon this past year, we are more grateful than ever for the opportunity to serve our community through our meaningful work. In the face of a worldwide pandemic, extraordinary division, and exacerbated daily challenges, our mission has never wavered; with your loyal support, JFS has responded to the changing needs of our community with compassion, innovation, collaboration, and resilience.

In 2020, our team of 60 statewide employees adapted quickly and continued, without interruption, to provide over 6,000 individuals, family members, and caregivers exceptional service. With the help of individual, corporate, foundation, and government funding, we remained vibrant, strong, and accessible for those who need us. We provided counseling and case management through telehealth, hosted virtual support groups, introduced an emotional support hotline, and delivered care packages, all with health and safety in mind. We never stopped responding to the increased need for our services.

Throughout a year of unexpected challenges and changes, JFS not only continued and expanded existing programs, but we added new services. JFS merged with another nonprofit, Cancer Care Connection; launched the Employment Support Network, including robust volunteer recruitment efforts; and expanded our dementia care and caregiver support program, JFS COMPASS. This was possible because of the unwavering commitment of the JFS team, who remain dedicated to our clients, community, and mission, and put the needs of those we serve above all else to ensure their well-being.

It is with humble gratitude that we thank you again for helping us through one of the most difficult years in our agency's history. This visual report only skims the surface of JFS' accomplishments and your impact this year!

Thank you for making our mission possible—you help JFS and our entire community thrive.

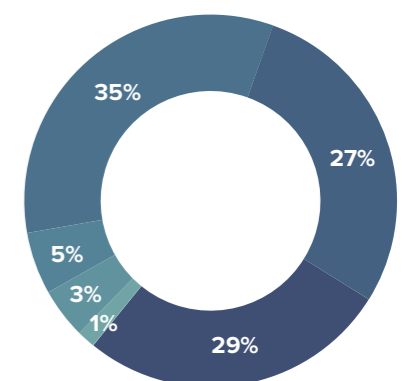

Norman Pernick
Board Chair


Basha Silverman
Chief Executive Officer

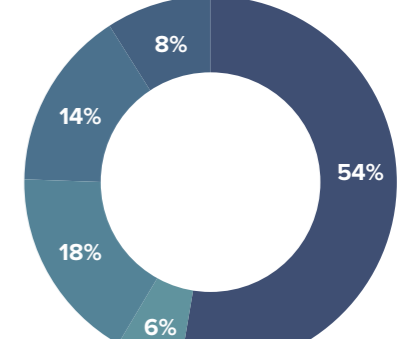
BOARD OF DIRECTORS

- Norman Pernick, *Board President*
- Kim Drexler, *1st Vice President*
- Samantha Lukoff, *Vice President of Strategic Planning*
- Dana Rubenstein, *Vice President of Finance*
- Regina Kerr Alonzo, *Immediate Past President*
- Taylor Bolton
- Erin Booker
- Gina Chan
- Adam Cutler
- Gloria Fine
- Heather Gibbons
- Peter Hurd
- Linda Jaworski
- Liz Sidel O'Neill
- Christina Richter
- Judy Scarborough
- Avie Silver
- Scott Tornek
- Clint Walker

REVENUE	%	SOURCE
\$ 1,112,767	27	Government Grants & Contracts
\$ 1,169,135	29	Private Grants
\$ 1,427,657	35	Program Revenue
\$ 193,058	5	Contributions
\$ 38,019	1	United Way
\$ 138,250	3	Jewish Federation of Delaware
\$ 4,078,886		TOTAL



EXPENSES	%	DEPARTMENT
\$ 2,165,461	54	Counseling
\$ 314,019	8	Care Management
\$ 564,927	14	Youth & Family
\$ 735,796	18	Management & General
\$ 220,856	6	Fundraising
\$ 4,001,059		TOTAL




The 2020 audit was completed by Belfitt, Lyons & Shuman, P.A., Certified Public Accountants. Comprehensive audit information is available at jfsdelaware.org



In July, **Cancer Care Connection** became an affiliate of JFS, providing cancer patients and caregivers practical guidance and emotional support during **1,614 counseling and consultation sessions**.



Telehealth improved accessibility & eliminated consistent barriers to services.



40 FAMILIES impacted by unemployment and the pandemic received resources and referrals through the Employment Support Network.

100% of JFS services and staff were successfully transitioned to virtual platforms within **48 hours**.



Equity Diversity & Inclusion efforts were prioritized to promote social justice, dismantle systemic inequalities, and inspire allyship and advocacy in the policies and practices of the agency.


540+ **STAY-AT-HOME KITS** were delivered to homebound seniors, vulnerable families, and virtual students.



15 unemployed individuals were enrolled and **45 professional volunteers** were trained within the first month of the new Employment Support Network program, providing holistic support through wellness, financial, and career coaching.



2900+ MEALS were delivered by volunteers to older adult clients between April - December.



Specialized virtual support groups were established to respond to community needs, including groups for essential frontline workers and isolated teens.



Virtual Wellness Summit provided information, connection, and resources to over **230** participants through **14** live sessions.

COVID-19 emergency response funds were distributed to over **400** individuals, families, older adults, and refugees in need of assistance with housing, food, utilities, and transportation.




COMPASS engaged an average of **2.9 caregivers** per dementia patient and provided **54 virtual support visits**.



31+ Refugee and Émigré families across the state received Chromebooks from a generous private funder through HIAS.



One refugee family, who arrived in 2018, welcomed a new baby AND received permanent residency status.



The Holiday Helpers program distributed over **\$7000** worth of gifts and care items to **75** individuals and families.



Community partnerships and collaborations were strengthened, resulting in increased outcomes so clients continue to thrive.



The interdisciplinary COMPASS team held **6 virtual Caregiver Support Workshops** and **9 public information webinars** for dementia caregivers, patients, professionals, and community members.

OUR MISSION
To strengthen individuals, families, and the community by providing counseling and support services.

OUR VISION
A mentally, physically, and emotionally healthy community in which each person has equal access to high-quality support and the resources they need.

OUR PROMISE
We provide comprehensive support regardless of religion, race, socio-economic status, sexual orientation, gender identity, disability, or special need.

